



A Commercial Proposal for

# Highrise – Web Version Lite Suite

- Submitted to

**“Square Plot Developers Pvt. Ltd.”**

Ranchi, Jharkhand

Kind Attention: **Mr. Shreyansh Jain & Mr. Rohit Choudhary**

Date of Submission: **27<sup>th</sup> December 2022**

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Valid Till: **5<sup>th</sup> January 2023**

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## 1. Company profile

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**Kanix** is a fast growing software product development and marketing company with focus on Construction Industry Vertical. Kanix's product line for Construction Business successfully integrates high-end e-commerce and ERP for large, mid-sized and small businesses. Thousands of Construction Houses worldwide are adding value to their businesses using state-of-art software products of Kanix. We possess very strong domain knowledge in Construction Industry and we are pioneer in business-process-reengineering (BPR) and management consultancy.

Kanix was formed in 1998 as Custom Software Development Company by its four Directors. In year 2001 the company took a courageous decision and capped its 32 different product and decided focus and specializes in Construction Industry vertical. After about four years of difficult time the flag ship product of Company Highrise – India's First Construction ERP Software started showing results of the efforts put in. Today Highrise is the market leader in its segment.

Kanix has its head office and development center in Pune and has branch offices in Mumbai, Delhi, Kolkata, Chennai, Bangalore and Ahmedabad. Kanix has 120 channel partners who help promote Kanix products & help in Implementation & Support.

The Seven ATC (Authorized Training Centers) of Kanix teaches students usage of Kanix products and offer them placement. Due to these ATC's and huge installation base trained manpower to use Kanix products is amply available.

Kanix has also strong bench strength of consultants who are trained in using Kanix Products and are available on Billing to its clients.

With the experience of 17+ years in ERP Development & Implementation Kanix realized that in addition to having a good product it is equally important to have proper implementation. Kanix invented innovative means of ERP implementation and now have grown in confidence to offer its Highrise ERP with "IMPLEMENTATION GAURANTEE" making it the first software company to it.

## 2. Brief about client

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### Square Plot Developers Pvt. Ltd. – Industrial and Housing Projects etc.

#### 2.1 Requirement Brief –

Client proposes to automate the operational processes of various departments for better control on the day to day operations by computerization and use of IT and is in search of a readymade software solution which will map on the end to end requirements of the processes of the construction business.

## 3. Scope of the Proposal

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This proposal includes product features, solution & pricing for:

**Highrise License – Web Version –Lite Suite**

## 4. Product Details - Highrise

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### 4.1 Product Introduction

Highrise is India's first Construction ERP; a specialized Internet Ready software solution popularly known as ERP for Construction, Contracting & Real Estate industries. In simple words an ERP is the integrated software solution encompassing all the functional departments of the enterprise. Highrise consists of integrated functions of Accounts & Finance management, Sales, Marketing & CRM Management, Project Estimation, Planning, & Project Management, Purchase, Store & Inventory Control, Labour Contract Management, Human Resource Management, Quality Control, Lease & Mall Management, Tender & Billing Management and Fixed Asset Management. All the above functions share common data thus makes the organization homogenous.

Kanix has invested 17 long years in developing proprietary business process by doing R & D and inculcating all best practices in the software. Highrise enjoys installation base in excess of 2500 spread across India and abroad. The success of Highrise as a product can be gauged from the fact that a number of engineering colleges are teaching Highrise in their curriculum.

With the induction of RERA and GST by Government of India automation in one way has become mandatory for Construction Industry. Highrise fits best between your manual process and proposed Automation. Being a home grown product it caters to practical difficulties faced by the Industry in automation. The Implementation of Highrise is completed in 90 days with a very smooth transit.

Kanix very soon will be GSP/ASP for the GST related operation. Currently GST integration with GST Portal is handled using third party service providers.

Technology is changing at a very fast pace in today's era. Kanix has kept itself abreast with the pace of technology. Highrise which initially was developed as a client server application is ported on latest .Net Platform with MVC. Mobile Apps are developed for relevant functions like site operations, Customer interface, Approvals. Functions such as Cloud Telephony and call center are built-in to Highrise. Soon we are launching VTC (Vehicle Tracking System) in Highrise.

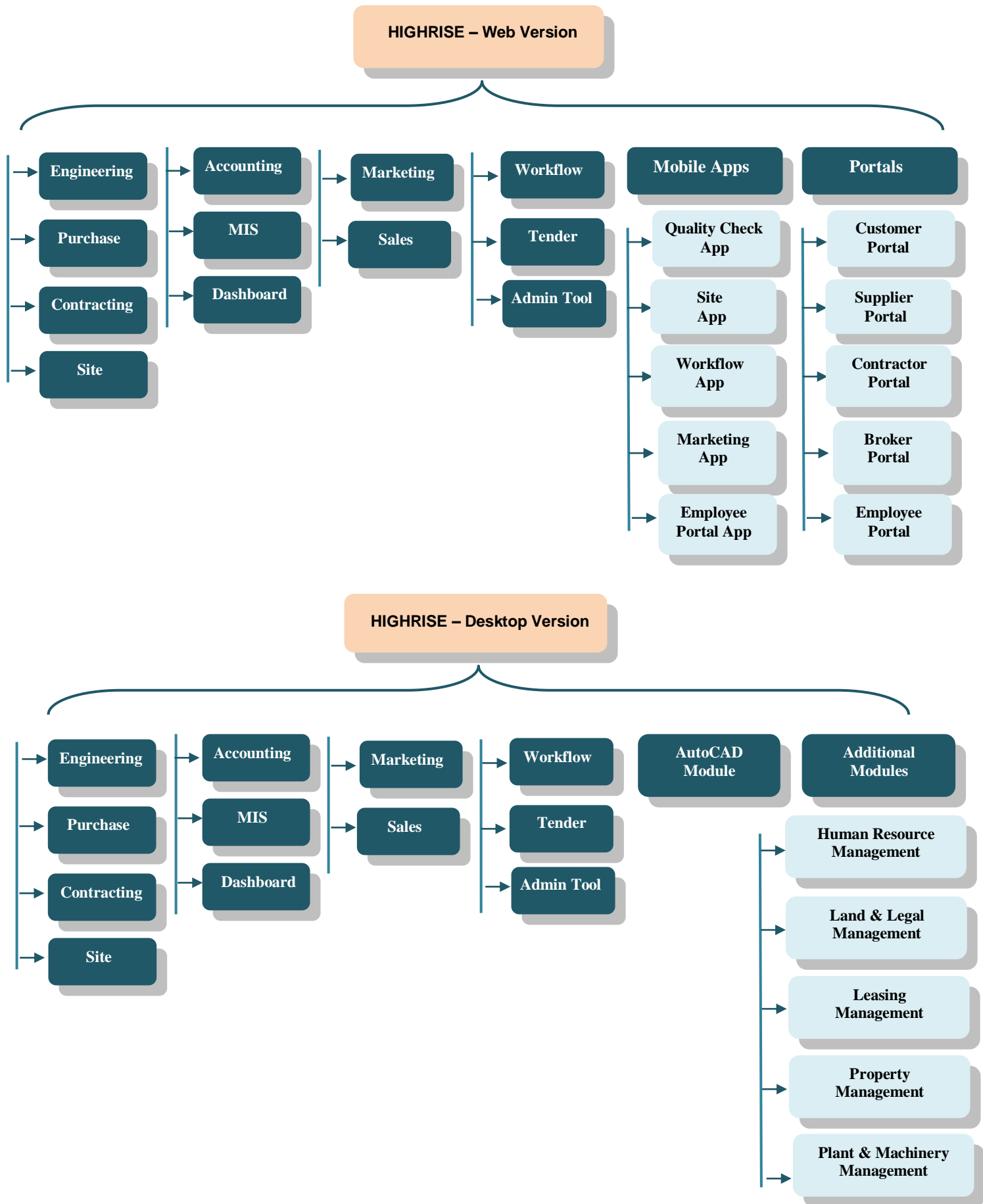
In technical or software term UI/UX is getting importance these days. Software Companies are doing investments on UI/UX. UI stands for User Interface and UX stands for User Experience in using the software. Kanix has a dedicated team looking after these aspects.

Once we talk about technology user would want to use software from any OS and any Device. Keep this in consideration Highrise Architecture is designed in such a way that it works on any OS like Windows. IOS, Android and supports devices like Laptop, Tablets and smart phones in a responsive nature.

## 4.2 Why Highrise?

- Serving construction industry since 1997.
- Matured product - Ready to use ERP (Since 14 years)
- Successful Installation across India.
- Secured, Scalable, Flexible & Easy to use
- Strong domain knowledge in construction
- Assuring implementation in 3 months
- Built in industry standard business processes / practices
- Configurable alerts, workflows - Management checks & Damage Control
- Data Security & Confidentiality
- Multi level security – Role Based Access Control (RBAC)
- Real time data availability
- Centralized repository - Knowledge bank - Any time Any Where access via Internet

### 4.3 Product Core Modules

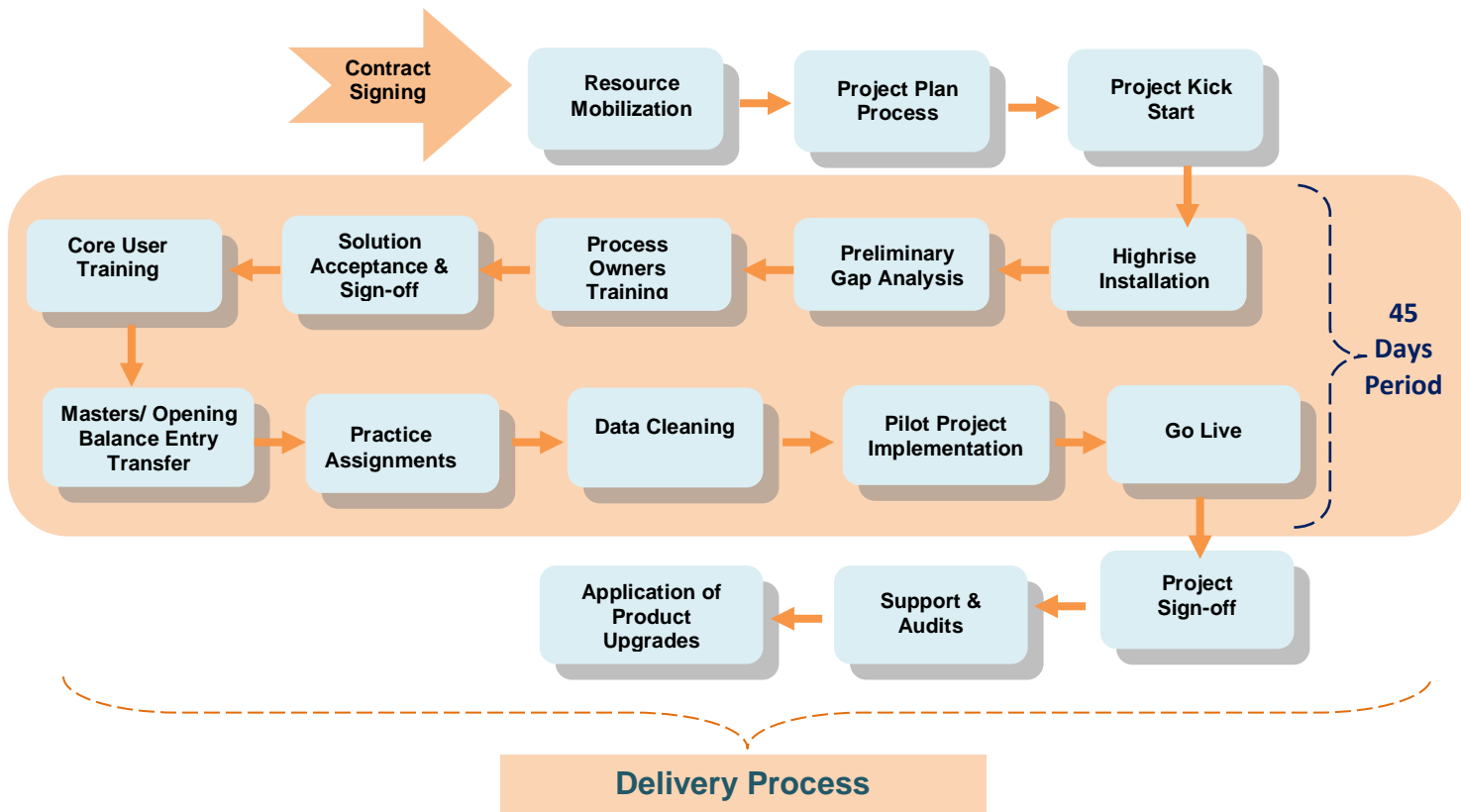


#### 4.4 Product Functionalities in detail

Product Module Name	Detail Product Functionalities
<b>Engineering Module [PCACC7017]</b>	Budgeting, Estimation, Estimate Versioning, Planning, Project Management, RERA, Document & Drawing Management
<b>Purchase Module [PCACC7018]</b>	Supplier registration, Material Requisitions, Enquiry, Quotation, Quotation Comparative, Rate Management, Purchase Order, Purchase Bills, Taxation, Posting to Accounts
<b>Contracts Module [PCACC7019]</b>	Contractor Registration, Labour Rates, Work Order & Revisions, RA Bills, Taxation, Advances, Debit / Credit Notes Posting to Accounts
<b>Site Module [PCACC7020]</b>	Material Requisitions, Material GRN, Material Issue, Inventory Control, Material Transfers, Work Completions, Quality Checks, Departmental Labour
<b>Marketing [PCACC7072]</b>	Marketing Budgeting, Campaign Management, Lead generation & Tracking, Follow-ups, Site visits, Digital Marketing, Call Centre Functions
<b>Sales [PCACC7021]</b>	Sale unit Definitions, Sale Booking, Payment Schedule, Extra Work, Other Charges, Demand & Reminder Letters, Payment Receipts, Interest Calculations, Bank NOC, Agreement Printing, Broker Management, Possessions, Transfers & Cancellations, Taxation, Posting to Accounts
<b>Accounts [PCACC7022]</b>	Double Entry Bookkeeping, BS. PL, TB, Cash-flow, Branch & Division, Cost Centre, Schedule II BS, Multi-Company Consolidation, Depreciation, Interest Calculation, Integrated to all other Modules, VAT, Service Tax, WCT, GST till portal Integration
<b>Work Flow [PCACC7071]</b>	Configurable work flow, multilevel document & item approvals, SLA & Alerts
<b>Dashboard &amp; MIS</b>	MIS Reports & User Configurable Dashboard
<b>Admin tool</b>	User, Security & General Administration of Highrise

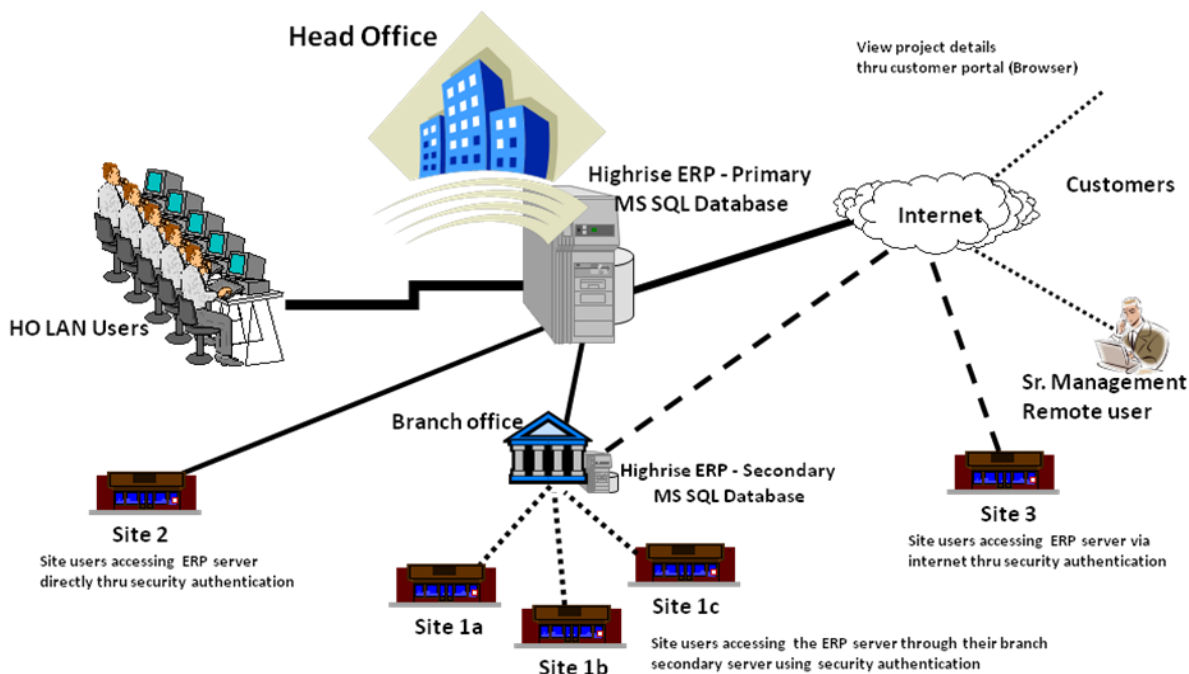


## 5. Implementation Methodology



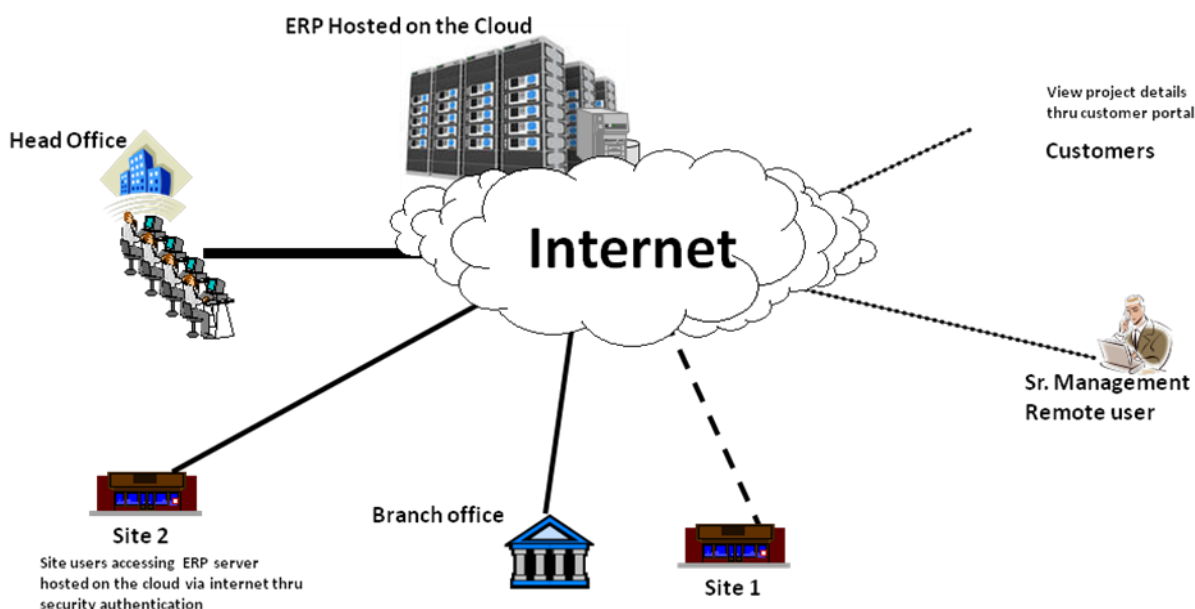
## 6. Flow Process for Hosting

### 6.1 Flow process for Hosting - On Campus



Remote/ Site/ Branch Users can access directly or via internet via VPN, MS remote Desktop Terminal Client or Browser

### 6.2 Flow process of Hosting - Cloud Hosted



Remote/ Site/ Branch Users can access ERP Server hosted on the cloud at Hosting Service Provider

## 7. Call Centre Function in Highrise

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### Technology & Background–

The Highrise Call Centre has been designed using internet telephony. When promoting a product using multitude of Campaign and media it becomes difficult to find out the source of Information which lead to this enquiry. In absence of this information it becomes difficult to find out the ROI of various marketing campaigns that we have undertaken and we need to blindly keep on investing money on even non-product campaigns.

To resolve this Highrise call center gives a provision of having number of virtual numbers which can be separately assigned to each campaign. When a prospect calls the number (say looking at a Hoarding or a newspaper advertise), Highrise will pick the call with a prerecorded welcome message and forward the call to the configured physical number. Call routing protocols are configurable to suite the need of individual user. By doing this Highrise comes to know that the enquiry has been generated in response to which marketing campaign. This helps in calculating cost per enquiry for a given campaign by dividing the cost by number of enquiries generated. While forwarding the call Highrise also records the call for future reference and training needs.

Additionally, Highrise also has a provision to assign any number of channels behind each virtual number. This helps in handling spike load of calls and we do not miss any opportunity. To understand this better let's assume that I have PRI Line with 30 channels and one Virtual Number which I have displayed in the newspaper. I also have five agents attending these calls. One the enquiry call comes in it is routed to these physical numbers in round robin fashion. If the physical number is busy it is forwarded to the next physical number, if all the physical numbers are busy the call kept on hold with a prerecorded message saying "Your Call is important to us. All our executives are busy handling other clients. Please hold the line....." If the prospect disconnects the phone even then you get a record of all the missed calls that you can contact thereby ensuring that you do not miss on any opportunity.

### Salient Features of Call Centre Function-

- Provision of multiple virtual numbers
- Provision assigning multiple channels to virtual numbers
- Configurable routing protocol for forwarding calls to physical numbers.
- Call recording for incoming and outgoing calls
- Sticky agent – If the prospect calls again Highrise will know that it has data for this number and forwards the call to the same agent who had earlier attended the prospect and automatically opens the prospect case history on his screen.
- Provision for click to call to the call centre agents
- Mobile app to do the calling even on the move but still record it.
- Provision for site visit feedback
- Provision for Payment follow-up with pre-recorded messages.
- Easy way to playback the recorded messages.
- Integrated with Highrise Marketing & Sales Modules

## 7.1 Pricing for Call Centre Function-

Parameters	Unit	Amount (INR)	Payment Schedule
<b>Virtual Number with 4 Channels</b>	Per Month	900/-	One Time
<b>PRI Line</b>	Per Month	8,000/-	One Time
<b>Incoming Call (Leg A Only)</b>	60 Sec Pulse	0.60/-	As per usage
<b>Outgoing Call (Leg A &amp; Leg B)</b>	60 Sec Pulse	1.20/-	As per usage
<b>Silver &amp; Gold Premium No.</b>	Per No	At actual	At actual
<b>One Time Setup Charges</b>	Per Installation	35,000/-	One Time

## 8. Return on Investment (ROI) Guidelines – An Illustration

Investment Parameters	Investment in (INR)
<b>Highrise &amp; Training</b>	1,000,000/-
<b>One-time Hardware &amp; Infrastructure</b>	0
<b>Annual HR &amp; Service Expenses</b>	0
<b>Total Annual Expense</b>	<b>1,000,000/-</b>

Cost of Highrise per Sq. Ft. for 10 Lac Sq. Ft of construction throughput annually is	1,000,000/-	1.00
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### 8.1 Tangible & non-Tangible Benefits

Purchase & Inventory	
<b>Reduction in wastage</b>	KPI - Base lined
<b>Reduced Inventory Holding</b>	KPI - Base lined
<b>Better Pricing</b>	KPI - Base lined
<b>Mandatory Business Process Compliance</b>	KPI - Base lined
<b>Timely escalation of Issues</b>	KPI - Base lined
<b>Reduction in events of Delays in Material Receipt</b>	KPI - Base lined
Engineering	
<b>Accurate Estimates</b>	KPI - Base lined
<b>Accurate Project Planning</b>	KPI - Base lined
<b>Accurate Project Monitoring</b>	KPI - Base lined
<b>Timely Project Completions</b>	KPI - Base lined
<b>Better Construction Quality- Quality Checks</b>	KPI - Base lined
Sales & Marketing	
<b>Improved client records</b>	
<b>Timely Recovery</b>	KPI - Base lined
<b>Targeted follow-ups- Better Conversion</b>	KPI - Base lined
<b>Better Broker Management</b>	
<b>Better management Directions - Analytical Data available</b>	
Accounts	
<b>Integrated Accounts eliminates possibility of errors Reduction in manpower cost</b>	
<b>Better corporate Image - Computerized statements</b>	
<b>Accurate cash flow requirements</b>	KPI - Base lined
<b>Improved Liaison with Bankers, Auditors</b>	
Human Resource	
<b>Improved Assignment of Roles &amp; Responsibilities</b>	KPI - Base lined
<b>Improved establishment of Accountability</b>	KPI - Base lined
<b>Assists identification of Training Needs</b>	
<b>Reduction in dependency on Human Resource</b>	
Business	
<b>Controlled Operations</b>	

Better Transparency in operations leading to Investor Confidence	
De-Risking Business	
Indemnity against staff turnover	
Better Handling of High Construction Volumes	
Facilitates Controlled Delegation of work	
Helps Business in becoming Process Driven rather than Hero Driven	

## 9. Human Resource Cost Guidelines – An Illustration

Volume Analysis	
Volume of Construction to be Completed in One year on Model - All Materials Purchased - Work Executed on Departmental Basis	0
Volume of Construction to be Completed in One year on Model - All Materials Purchased - Work Executed on Contract	1,000,000
Volume of Construction to be Completed in One year on Model - All Materials with Contract - Work Executed on Contract	
Volume of Construction to be Completed in One year on Model - Major Materials Purchased (Like Cement & Steel) remaining Materials with Contract - Work Executed on Contract	0
Implementation Model	
Very Aggressive - Shut down all the legacy systems, Recruit Trained Man Power, Chalk out KPI's ----- Factor 10	0
Intermediate Approach - Steady Module by Module Implementation with accommodating all the users ----- Factor 6	
Slow Approach - with implementing organizational changes & process setting side by side of Highrise Implementation. ----- Factor 3	
<i>(Type the Factor of the desired Implementation Model in next Column)</i>	6.00

## 9.1 Human Resource Requirement Guidelines

Resource Designation/ Position	Role & Responsibility	Estimated Positions for above Volume (No.)
<b>Estimation Engineers</b>	Liaisoning with Architect & Structural Engineer, Estimating & re-estimating the quantities as per the latest drawings, Feeding the estimates in Highrise	<b>7.5</b>
<b>Project Manager</b>	Shall act as owner of the project and ensure that the project is completed in approved cost & time with the declared quality. Project Planning, Execution & Monitoring. Monitor Highrise MIS and periodically report to the top Management.	<b>6</b>
<b>Site Engineers</b>	Handling day to day site operations, Monitoring quality of materials & work as per the checklists. Ensure compliance of Project Plan prepared by Project manager and escalate the various issues to the Project manager. Generate Material Indents on Highrise and update completions, Check RA bills submitted by the Contractors	<b>24</b>
<b>Purchase Manage</b>	Shall ensure timely availability of all the materials on site at the best competitive rate and approved quality. Purchase department is support department and shall follow Organization defined SLA.	<b>2</b>
<b>Purchase Assistant</b>	Shall ensure timely availability of all the materials on site at the best competitive rate and approved quality. Calling quotations, creating comparative statements, generating purchase orders, entering Purchase bills in Highrise	<b>4</b>
<b>Store Keeper</b>	Maintain stock in stores. Enter all GRN's & issues in Highrise and ensure that there is discrepancy in the stock shown by Highrise & Physical Stock.	<b>5</b>
<b>Contract Manager</b>	Calling Tenders / Quotations from Contractors, Create Comparative, Generate & Issue work orders, Participate with Project manager for Project Planning. Negotiating with Contractors & Contract Signing, Maintaining record of Retention, Advances, Debit Notes & Credit notes for Contractors. Approving RA Bills. Ensuring quality commitments & compliance from the Contractors	<b>2</b>
<b>Chief Accountant</b>	Ensure that all the accounts are maintained as per the requirements of Income Tax Department, ROC & the Organization. Interacting with bankers & investors and budget & cash flow monitoring.	<b>2</b>
<b>Account Assistant</b>	Entering various vouchers in Highrise, Cheque printing, maintenance of various accounts including bank accounts	<b>10</b>
<b>Sales Manager</b>	Assigning Units, Payment Schedule, Extra Work Charges, Other Charges in Highrise. Agreement Follow-ups & Broker Management	<b>5</b>
<b>Recovery In-Charge</b>	Generating Demand Letters & Reminder Letters, ensure timely recovery from the customers. Calculate interest on outstanding payments, Escalate cases of no-recovery to the management. Generate payment Receipts.	<b>5</b>
<b>Total Human Resource Requirement</b>		<b>72.5</b> <b>[Approx. 73 resources]</b>

## 10. An Investment for HIGHRISE

### 10.1 Investment for Highrise License – Web Version - Lite Suite

Product Code	Product / Module Name	No. of Quantity/ Users	Amount (INR)	Investment Amount (INR)
PCACC7017	Engineering Module	1	2,00,000/-	2,00,000/-
PCACC7018	Purchase Module	1	2,00,000/-	2,00,000/-
PCACC7019	Contracts Module	1	2,00,000/-	2,00,000/-
PCACC7020	Site Module	1	2,00,000/-	2,00,000/-
PCACC7072	Marketing Module	0	2,00,000/-	NA
PCACC7021	Sales Module	0	2,00,000/-	NA
PCACC7022	Accounts Module	1	2,00,000/-	2,00,000/-
PCACC7071	Work Flow Module for approvals, alerts & notifications	0	2,00,000/-	NA
PCACC8001	HR Module	0	2,00,000/-	NA
PCACC3007	AutoCAD Interface (On Trial for 3 Months)	0	2,00,000/-	NA
	Dashboard & MIS	1	Free	<b>Complimentary</b>
	Admin tool Module	1	Free	<b>Complimentary</b>
Total Investment for Highrise Licenses – Web Version Lite Suite				<b>10,00,000/-</b>
Less Special Discount @10% (-)				<b>1,00,000/-</b>
Total Investment for Highrise Licenses – Web version- Lite Suite (A)				<b>9,00,000/-</b>

### 10.2 Investment for Highrise License – Client Access License

Product Code	Product / Module Name	No. of Quantity/ Users	Amount (INR)	Investment Amount (INR)
PCCLE3122	Client Access Licenses [CAL for Web Version]	5	25,000/- (Per User)	<b>1,25,000/-</b>
PCCLE3122	Client Access Licenses [CAL for Web Version] <b>Per Module 1 user License free scheme</b>	5	25,000/- (Per User)	<b>Complimentary</b>
Total Investment for Highrise Licenses – Client Access License				1,25,000/-
<b>Total Investment for Highrise Licenses – Client Access License [B]</b>				<b>1,25,000/-</b>



### 10.3 Investment on for Highrise License – Desktop Version

Product Code	Product / Module Name	Product Quantity	Amount (INR)	Investment Amount(INR)
PCCLS4002	Tender Module	0	2,00,000/-	NA
PCACC7109	Property Management System	0	2,00,000/-	NA
PCACC7026	Leasing Module	0	2,00,000/-	NA
PCACC7053	Land & Legal Module	0	2,00,000/-	NA
	Tally Interface Tool	0	2,00,000/-	NA
Total Investment for <a href="#">Highrise Licenses – Desktop Version</a> [C]				<b>NA</b>

### 10.4 Investment for Mobile App

Mobile App Modules	Product Quantity	Amount (INR)	Investment Amount(INR)
Quality Check App	0	2,50,000/-	NA
Site App	0	2,50,000/-	NA
Workflow App	0	2,50,000/-	NA
Marketing App	0	2,50,000/-	NA
Employee Portal App	0	2,50,000/-	NA
Total Investment for <a href="#">Mobile App</a>			<b>NA</b>

\* We also have different portals available at an additional investment.

### 10.5 Pricing for Professional Services

Professional Services	Requirement	Amount (INR)	Investment Amount(INR)
<b>Implementation Charges (96 Hrs)</b>	12 sessions of 8 Hrs each	3,50,000/-	3,00,000/- ( Discounted)
<b>Project Manager (16 Hrs)</b>			
<b>Sr. Implementation Engineer (32 Hrs)</b>			
<b>Jr. Implementation Engineer (48 Hrs)</b>			
<b>On-site Highrise Consultant (*Minimum three months contract required)</b>	0	80,000/- Per Month	NA/-
Total Investment for <a href="#">Professional Services</a> [E]			<b>3,00,000/-</b>

## 10.6 Total Investment for HIGRISE

Total Investment	Investment Amount (INR)
Total Investment for Highrise Licenses – Web Version - Lite Suite [A]	9,00,000/-
Total Investment for Highrise Licenses – Client Access License[B]	1,25,000/-
Total Investment for Highrise Licenses –Desktop Version [C]	NA
Total Investment for Mobile App [D]	NA
Total Investment for Professional Services [E]	3,00,000/-
Total Investment for HIGRISE	13,25,000/-

## 10.7 Payment Schedule

Payment Schedule	Percentage
Along with Purchase Order	80%
Within 45 Days from Date of Installation of Base Product	20%

## 10.8 Annual Maintenance Charges

Service Name	Charges	Description
<b>Annual Maintenance Charges</b>	20%	100 Support Tokens, 15 hours of online Refresh Training and 2 Online Audits Statuary Updates + Functional Updates
<b>*Above AMC charges are applicable after 1 year from date of Installation</b>		

## 10.9 Terms and Conditions

1. Supplied Product shall be covered under warranty against programming bugs and non-Compliance with the specifications for a period of one year from date of Installation of the base Product.
2. Product Updates & Support is Included in the price for the first year from date of Installation of base product.
3. Taxes Extra as applicable. Currently 18% GST will be applicable under SAC Code 997331
4. Client is expected to have IT Infrastructure ready in place before start of Implementation
5. Costs of hardware & infrastructure software licenses are not included; Requirements are MS WIN OS, MS SQL Standard
6. Implementation will be the joint responsibility of Kanix team & team of Client.
7. For SMS Alerts client has to purchase the Transactional SMS packs based on their requirement. Package range from 20 Thousand to 1 Lakh SMS messages at 20 paisa per SMS message.
8. Call centre functions are built-in the web application the client will need to subscribe for virtual numbers. Details of this Call Centre and pricing are given above in section 7.1
9. All required customization will be charges extra.
10. Temporary Licenses shall be issued upon receipt of Purchase Order and Initial Payment with a validity of 90 days. Permanent shall be issued upon receipt of complete license fees.
11. This order nullifies and supersedes all and every other oral and written agreements or commitments of any nature that the parties may have reached prior to the date of this order and shall be final & binding to all in all respect.

## 11. Infrastructure & Hardware Requirement

### 11.1 IT Infrastructure Requirement Specification

<b>Highrise ERP hosted on Campus (i.e.at HO) - Dedicated server with specification (incl. Microsoft licenses) as indicated</b>	
Server Speed	CPU 2.8 G Hz. & above, Intel Processor Server
RAM	32 GB with scalability option - (more users would mean to increase the RAM)
Hard Disk	1 TB with scalability option
OS	Microsoft Win 2012 & above (either 32 or 64 bit) licenses
Database	Microsoft SQL - Standard 2012 & above licenses
IIS	Internet Information Services
MS Windows Terminal Services	(Remote Desktop) - Microsoft Remote Desktop connectivity licenses - depends on no. of remote users - One user license required for Kanix remote support

### 11.2 Hardware specification and Internet connectivity requirement at the users end

- Any machine or laptop running: Windows 10 or above, Android, IOS with browser (Home edition OS will not be supported.)
- All the users should have good access to the ERP server hosted on campus thru a dedicated good bandwidth internet line

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## STATEMENT OF UNDERSTANDING

Between

**Square Plot Developers Pvt. Ltd.**

and

**Kanix Infotech Pvt. Ltd.**

This proposal has been prepared in accordance with Kanix's understanding of as per the given requirements by you. All information contained in this proposal represents Kanix's best estimates. However, since the actual results in your particular operations may vary from those indicated in the proposal due to variations in software programs, volume environment, personnel, and other factors, the final determination that the proposed products and services meet your requirements must be yours.

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